



How does DIAL work?

1. Your team undertakes an online assessment to measure the potential for effective performance using a recognised tool,
2. You receive a comprehensive report showing how the team is performing against 18 major dimensions of team effectiveness.
3. We work with you to design and agree a **DIAL** programme tailored to meet your needs and a timeline for delivery through workshops, study days and group discussion (online and f2f).
4. Once your team has completed **DIAL** they will be equipped to work effectively, lead improvement and have a clear shared purpose.

Why this approach?

- ✓ High performing teams provide safer, more effective care and greater job satisfaction.
- ✓ These teams have four elements at the core; **Direction**, **Improvement**, **Alignment** and **Leadership**.
- ✓ **DIAL** will enable your team to reflect on current performance, fulfil its true potential and be even more amazing!
- ✓ The [NHS England Delivery and Continuous Improvement Review](#) (April 2023) states “all NHS providers will embed a quality improvement method aligned with the NHS improvement approach”, **DIAL** will help you enable this.

Who is DIAL for and what can you expect?

- ❖ **DIAL** is bespoke and aimed at teams of any size (5 to 500+) delivering healthcare in any setting across primary or secondary care both in the NHS and Independent Sector.
- ❖ **DIAL** is for teams who want to reflect on and improve how they are performing (and have some fun along the way!).
- ❖ **DIAL** will help any teams who would like to become more effective to enable better experiences for patients and staff.

Why choose Green Room Consulting?

- Green Room Consulting is a team of friendly experienced healthcare improvement leaders with many years NHS experience.
- We love helping leaders, teams and organisations improve care quality using interesting, innovative, different and fun approaches!
- We are here to build improvement and leadership capability in individuals and teams to enable them to create amazing experiences for patients and staff.
- Contact us today to start your **DIAL** journey, improvement@grcteam.co.uk